

Fundamentals of Organizational Behavior, Michael R. Carrell, Prentice Hall Books, 1997, 0023195215, 9780023195211, 716 pages. This book was written to provide substantial coverage of the fresh, proven approaches to managing people at work in the 1990s while also providing sufficient coverage of traditional organizational behavior concepts..

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Psychology of work behavior, Frank J. Landy, Don A. Trumbo, 1980, Psychology, 626 pages. .

Human Resource Management and WSJ on Line Guide Marketing/Management Set , David A. De Cenzo, Stephen P. Robbins, Jun 1, 1999, , 648 pages. .

Management skills, application, practice and development, John M. Ivancevich, Thomas N. Duening, 2006, Business & Economics, 432 pages.

Corporate Power and Social Responsibility, Neil H. Jacoby, 1973, Business & Economics, 282 pages. One of America's most distinguished economists, Neil H. Jacoby has served as a public member of the Phase II pay board, an economic adviser to President Eisenhower, founding

Aise Organizational Behavior , John W. Slocum, Don Hellriegel, 2007, , 33 pages. ORGANIZATIONAL BEHAVIOR, 11th edition presents classic and emerging organizational behavior trends and research, making the subjectboth accessible and meaningful for students

It's Good Business Ethics and Free Enterprise for the New Millenium, Robert C. Solomon, Jan 1, 1997, Business & Economics, 337 pages. Robert C. Solomon takes a hard look at the treacherous terrain of ethical decision-making in a highly competitive environment.

Organizational Behavior, 13/E , Stephen P. Robbins, Sep 1, 2009, Organizational behavior, 816 pages. .

Negotiating Essentials: Theory, Skills, and Practices, Carrell, , , . .

Wild cats, Peggy D. Winston, National Geographic Society (U.S.), 1981, Nature, 32 pages. Brief text and photographs present the physical characteristics and behavior of various kinds of wild cats...

The Wisdom of Teams Creating the High-performance Organization, Jon R. Katzenbach, 1993, Business & Economics, 291 pages. Argues that teams are a key factor in improving the performance of an organization, and discusses team profiles, leadership, obstacles to team performance, and other issues. New Rudman's Questions and Answers on the PEP ACT Proficiency Examination Program Subject Test in Organizational Behavior, Jack Rudman, Oct 1, 2005, , 34 pages.

Reputation Realizing Value from the Corporate Image, Charles J. Fombrun, 1996, Business & Economics, 441 pages. In the first book to quantify the economic returns of reputation, Fombrun shows that by developing strong and consistent images, well-regarded companies create hidden assets

Handling Diversity in the Workplace Communication Is the Key, M. Kay DuPont, Aug 1, 1997, , 104 pages. .

Organizational Behaviour, Stephen P. Robbins, Timothy A. Judge, Timothy T. Campbell, May 14, 2010, , 589 pages. 'Organizational Behaviour' contains material on responding to global and cultural diversity with discussions of globalization, workforce diversity and ethics..

This book is specifically designed to introduce the latest concepts, practices and applications found in real organizations in the 1990s. It emphasizes the global challenges and ethical dilemmas that face today's managers and diversified workforce, by profiling actual practicing professionals. Website at "www.prenhall.com/carrell/".

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Dr. Carrell is Dean of the College of Business at Northern Kentucky University located in the greater Cincinnati area. He received his doctorate from the University of Kentucky, and MBA and B.A. in Economics from the University of Louisville. Most of his professional career has been spent in the Louisville area and has included positions as a personnel director and labor negotiator. These positions enabled him to build a sizable management consulting practice while teaching at the University of Louisville. In addition, he was elected to the City of Louisville Board of Aldermen for five terms, and served as President of the Board and Mayor Pro-tem for three terms. Dr. Carrell has held academic positions at California State University, Bakersfield; The University of Nebraska-Omaha, Marshall University, Morehead State University, and the University of Louisville. He has authored over 50 scholarly works in some of the leading management and human resource journals including The Academy of Management Journal, The Academy of Management Review, Organizational Behavior and Human Performance, Personnel Journal, The Personnel Administrator, HR Magazine, Labor Law Journal, Business Forum, Personnel, The Journal of Accountancy and Training, and Public Personnel Management. Books published by Dr. Carrell are in the fields of collective bargaining and labor relations, organizational behavior, Human Resource Management, and negotiations. During his academic career he has received awards for both outstanding research and teaching. Dr. Carrell has been actively involved in AACSB for over twenty years and has served on accreditation peer review teams for both AACSB and SACS. He also served on the AACSB Visitation Committee and the AACSB Precandidacy Committee. In 2003 he served as Vice-President of the Mid-Continent East AACSB, and in 2004 he served as President of the Mid-Continent East AACSB.

Dan Jennings is a professor in the Department of Engineering Technology and Industrial Distribution in Texas A&M University's Dwight Look College of Engineering. Dr. Jennings' corporate career includes engineering, corporate planning, and managerial positions with Armstrong World Industries, Kaiser Aluminum and Chemical Corporation, Olinkraft, Inc. (now Riverwood International), Boise Cascade Corporation, and Certainteed Corporation in locations in the United States, Canada, and South America. His industry experience involves manufacturing and distribution activities. Previously the W. A. Mays Professor of Strategic Management and Entrepreneurship at Baylor University, Jennings holds a Ph.D. from Texas A&M University, a M.B.A. from Northeast Louisiana University, and a B.S. in industrial engineering from the University of Tennessee. He is a registered professional engineer. He has served as a Visiting Professor at Universities in Russia, France, Canada, and Australia and has conducted executive development programs in the U.S., Canada, France, and Italy. As a published author of 10 textbooks and more than 100 articles in academic and practitioner journals, Jennings has received awards from the Academy of Management, Prentice-Hall Publishing, McGraw-Hill Publishing, New York University and Baylor University for his publications. His work has also appeared in the Wall Street Journal and the New York Times.

Ms. Heavrin has practiced law for 28 years primarily in the public sector as an attorney for local government in her hometown of Louisville, Kentucky. In addition to negotiating numerous litigation settlements and contracts, she has negotiated a number of major agreements such as a multi-million dollar property exchange that relocated major industries and railroads from the City s downtown wharf resulting in the development of both an award winning public park and a successful industrial park in the City s enterprise zone; an agreement between the State of Kentucky, Jefferson County, the City and a for-profit hospital for guaranteed indigent health care services for city residents; a tax sharing agreement between the City of Louisville and Jefferson County that enabled the two governments to share revenue of over two hundred million dollars and to combine their economic development programs; a multi-million dollar expansion of Waterfront Park that included a major environmental clean up and the construction of a Minor League Baseball stadium in downtown Louisville. Recently voters approved the merger of the City of Louisville and Jefferson County Governments. Ms. Heavrin is serving as Special Counsel to the first Mayor of the Metro Government. Her duties include negotiating the first labor agreement between the Metro Government and the nearly 1200 police officers serving the community.

What is organizational behavior?; understanding behavior in organizations; ethical behavior. The individual: values, attitudes, personality and perceptions; decision making, job satisfaction, and work stress; motivation - the classical theories; motivation - effective applications. The environment of the workplace: the global context of organizations; the diversified workplace; power and politics within organizations. The group: group behavior and working in teams; culturally diverse groups; communication processes; leadership; conflict resolution. The processes of organizations: organizational structure and design; organizational culture; organizational change and development; quality and innovation within organizations.

(NOTE: All chapters include an Introduction, Conclusions and Applications, Review and Discussion Questions, a Case Study, two Experiential Exercises). I. INTRODUCTION. 1. What is Organizational Behavior? OB Concepts and Practices: Past and Present. Organizations. OB Topics. 2. Understanding Behavior in Organizations. The Purpose of Research. The Research Process.

Research Terminology. Research Designs. Data Collection Methods. Research Evaluation. A Model for Understanding Organizational Behavior. 3. Ethical Behavior. Business Ethics. Individual Ethics. Corporate Ethics. The Work Ethic. II. THE INDIVIDUAL. 4. Values, Attitudes, Personality and Perceptions. Values. Attitudes. Personality. Perception. 5. Decision Making, Job Satisfaction, and Work Stress. Decision Making. Technological Information Systems and Decision Making. Individuals and Job-Related Attitudes. Work Stress. 6. Motivation: The Classical Theories. Content Theories of Motivation. Process Theories of Motivation. Integrating the Motivation Theories. 7. Motivation: Effective Applications. Award and Recognition Programs. Evaluating Performance. Job Design. Alternative Work Schedules. Employee Involvement. III. THE ENVIRONMENT OF THE WORKPLACE. 8. The Global Context of Organizations. The Nature of International Economic Relationships. Understanding Cultures. How to Be a Global Manager. 9. The Diversified Work Force. The Diversity Issue. Response to Diversity. Changing the Way a Corporation Values Diversity. Awareness Training. 10. Power and Politics Within Organizations. Power and Politics. Power. How to Develop Power. Organizational Politics. IV. THE GROUP. 11. Autonomous Work Groups: Employee Teams. Employee Groups. Group Decision Making. Employee Teams. Implementing Work Teams. Automobile Industry Teams. 12. Culturally Diverse Groups. African Americans. Women. The Other Minorities. 13. Communication Processes. Factors that Influence Interpersonal Communication. Organizational Communication. Barriers to Communication. Improvements in Interpersonal and Organizational Communication. 14. Leadership. Leadership Models. Developing Leadership Skills. Leadership Dos and Donts. 15. Conflict Resolution. Power. Conflict. How to Resolve Conflict. V. THE PROCESSES OF ORGANIZATIONS. 16. Organizational Structure and Design. What is Organizational Structure? Methods of Coordination. Patterns of Organization Design. Contemporary Approaches to Organization Design. The Horizontal Corporation. The Boundaryless Organization. 17. Organizational Culture. Organizational Culture Defined. Mission Statements. Culture Related Problems. Culture Enhancement Programs. 18. Organizational Change and Development. Forces for Change. Resistance to Change. The Process of Organizational Change. The Nature of Organizational Development (OD). OD Interventions. 19. Quality and Innovation Within Organizations. Quality Programs. Total Quality Management (TQM). What is Innovation? Endnotes. Photo Credits. Index.

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